The DTEN Help Center has moved to dten.com/help

The DTEN Help Center is now part of our website. Setup guides, FAQs, troubleshooting articles and release notes are all in one place, with the same navigation as the rest of dten.com.

www.dten.com/help

Your old links still work

Links and bookmarks to help.dten.com, including links in past emails and support replies, now take you straight to the matching page on dten.com/help. If an article has been retired, you'll land on the Help Center home page, where you can search for what you need.

What's new

- **Find answers faster.** Search shows matching articles as you type. Press Enter for the full list, then narrow it by content type. If nothing matches, we suggest a corrected spelling.
- **Browse by topic.** Articles are organized into seven categories: Getting Started, Product User Guides, Help & FAQs, What's New, Security & Compliance, Orders & Warranty, and Contact & Support. Within each category, articles are grouped by product.
- **Easier-to-read articles.** Each article shows the products it applies to. Longer guides have an "On this page" outline, and related articles are listed at the end.
- **Release notes in one place.** Firmware and software release notes live under What's New, grouped by product line with the newest first. You can also search by version number, such as 1.3.4.
- **Product videos.** Our how-to videos are collected on one page.
- **Works on any screen.** The Help Center is designed for desktop, tablet and phone.
- **Tell us what helped.** Use "Was this article helpful?" at the end of any article so we know what to improve.

Getting support

Can't find what you need? The new **Contact & Support** page brings your options together:

Technical Support
Open a ticket in DTEN Orbit. Your account and device details are filled in for you.

Contact Sales & Request a Demo
For pricing, quotes and product questions.

Ticket links from the old help.dten.com portal now take you to DTEN Orbit or the Contact & Support page.